

SAMUEL SHUMAKER

PROFESSIONAL SUMMARY

Dependable and hardworking creative thinker with over 6 years of experience in customer service, in-person and remote communication, photography, photo editing, design, and team leadership. Motivated to ensure the highest quality results for any situation. Applies exceptional relationship-building abilities to grow and sustain professional relationships with clients, teams, and the community.

CONTACT

 419-270-2935

 sam.shu76@gmail.com

 Grand Haven, Michigan

EDUCATION

Northwest State Community College

Associates Degree in Visual
Communication/
Graphic Design

2015-2018

GPA 3.4

SKILLS

- Customer Service
- Teamwork & Collaboration
- Problem Solving
- Conflict Resolution
- Technology Literacy
- Life long Learner
- Computer Literacy
- Creative Design
- Strong Communication

WORK EXPERIENCE

STORE MANAGER

Hope's Outlet

Jan 2026–Present

- Maintain store scheduling & performance
- Responsible for training staff on store policy
- Manage layout & sales advertisement
- Collaborate with team to ensure all store goals were reached

ASSISTANT MANAGER

Galactic Toys & Games

Sept 2025 - Dec 2025

- Maintain daily store activity
- Responsible for packing & shipping online orders
- Ensure the highest level of customer satisfaction
- Increased store sales month over month

BARISTA/BREWER

Tap Culuture Coffee, Archbold, OH.

July 2023–August 2025

- Maintain high level of customer satisfaction in fast-paced retail enviroment
- Responsible for store inventory managment
- Manages end-to-end cold brew coffee production
- Collaborate with team to ensure all tasks were completed

PHOTO EDITOR/RESTORATION TECHNICIAN

Vintage Aerial

2022–Present

- Professionally color correct and edit digital photos
- Independently manages and prioritizes workflow

FURNITURE & STORE OPERATIONS COORDINATOR

Care & Share Thrift Store

July 2023–August 2025

- Manage store inventory, displays, and product delivery
- Oversee building and vehicle maintenance
- Leverage technical knowledge to repair and improve products

PRODUCT PHOTOGRAPHER

Sauder Woodworking

2017–2022